

Dear Client

We are writing to inform you about some important changes to your current hosting services.

With effect from 1<sup>st</sup> October 2017, Buxton Web Design will no longer invoice you for services currently provided by 1 Click Services Ltd.

To facilitate this change, your website will be migrated to our customer hosting platform. We will contact you to advise when the migration will take place.

If your website is ecommerce or contains dynamic content that changes frequently, we will schedule an out of hours migration at a time agreed with yourselves.

Where DNS changes are required we will liaise with you to ensure the alteration to the DNS entries are seamless.

The pricing and billing cycle for your current services will remain the same.

Your account can be accessed via our customer portal, where you will be able to view your services and invoices and make payments.

We pride ourselves on giving excellent customer service and look forward to working with you.

We can be contacted via the following methods:

Telephone: 0333 577 6060

Email: [support@1clickcloud.net](mailto:support@1clickcloud.net)

With regards to any future web development we would recommend United Studios:

Web: [www.unitedstudios.co.uk](http://www.unitedstudios.co.uk)

Telephone: 01239 821567

Email: [support@unitedstudios.co.uk](mailto:support@unitedstudios.co.uk)

Should you have any questions or concerns regarding the transfer of your services, please do not hesitate to contact us.

Yours faithfully

1 Click Services Ltd (T/A 1 Click Cloud)